



HIDEAWAY COTTAGE TERMS AND CONDITIONS

1. A deposit of £100, together with your name, address, and contact number, (mobile if possible), is required to book the property. Telephone and email reservations are accepted subject to receipt of the deposit and details within the following 7 days.
2. Following receipt of your deposit, you will be sent a receipt and confirmation of your reservation.
3. The balance of the rental is to be paid 6 weeks before the start of the holiday otherwise the booking may be deemed as cancelled.
4. In the event of cancellation more than 6 weeks before the start of the holiday your deposit will not be refunded unless the property is re-let for the same period. Should cancellation take place less than 6 weeks before the start of the holiday the rental is payable in full. It is therefore recommended that you consider taking out suitable holiday insurance.
5. We operate a strict no smoking policy throughout the cottage. Please adhere to this.
6. The cottage will be available from 3.00 pm on the day of arrival. Please vacate the premises before 10.00 am on the day of departure.
7. Access to the property, either by myself, or a representative, shall be allowed at any reasonable time during holiday occupancy.
8. We are unable to accept liability to any member of the holiday party for any personal injury or sickness, loss or damage to property, including vehicles, however sustained, nor for the loss or theft of belongings and/or money during their stay.
9. Should, for reasons beyond our control, the cottage be rendered unsuitable for letting on the dates booked, all money paid will be returned in full. There would be no further claim against us.
10. Please note that the person named on the booking form will be liable for the cost of any breakages or damage to the property.
11. You are asked to leave the cottage in a clean and tidy condition
12. If you have a complaint please contact us immediately so it can be investigated straight away and before the holiday ends.
13. The occupancy shall not exceed the number in the party shown on the booking form.
14. We reserve the right to terminate hire without notice or refund for a breach of the conditions of hire.
15. No pets are allowed in the cottage.